



Starbucks Coffee Philippines

Job Openings

Data Analyst

Job summary:

The BI/Data Analyst must have experience in data analytics and metrics optimization. He or She will be responsible for instituting new policies, procedures, and programs for the data warehouse from the ground up. He or She will be responsible for processing different types of data (structured/unstructured) including those related to our POS, ERP, Loyalty, and website.

Responsibilities and Duties:

- Review and validate customer / transaction data as it is collected
- Oversee data warehouse implementation
- Oversee the deployment of data to the data warehouse
- Develop policies and procedures for the collection and analysis of data
- Create or discover new data procurement and processing programs
- Closely coordinate with other IT-System groups when deploying software and hardware upgrades that make it possible for us to leverage big data use cases
- Monitor analytics and metrics results
- Implement new data analysis methodologies and tools
- Review data source files to ensure integrity of data collection and utilization
- Perform data profiling to identify and understand anomalies
- Coordinate with cross-functional groups and other departments on their reporting requirements.

Ensure that generated reports are timely and relevant to the users

Knowledge, Skills & Experience Requirement:

- Advance Proficiency in MS Excel (Pivot, Macros,
- Advance Proficiency in SQL Query



Starbucks Coffee Philippines

Job Openings

- Application Development Skills in multiple Programming and Scripting language
- Data Analytics Tools (Power BI, Tableau, Cognos, etc)
- Data Analysis and Report Writing
- Effective Presentation and Communication Skills
- Experience on Data Warehouse / Business Intelligence Projects/ Implementation
- Experience in Data Analysis of both structure and unstructured data
- Problem solver and great attention to details
- Must be very honest and trustworthy individual with high moral standards

Systems Analyst (Job Description)

Skills, Knowledge and Experience:

- Programming / Application Development Skills and Experience on multiple programming languages and tools
- Programming Experience on LS Retail / Microsoft Navision
- Knowledge and experience on Systems Analysis and Design
- Knowledge on RDBMS and SQL
- Above average skill in MS Excel (Pivot, Macros, etc)
- Ability to understand customer requirements and translate it to Technical Requirement Specification
- Experience in working with an Application Development Team Environment
- Good communication and presentation skills
- Analytical Skills: Systems analysts will work with data: facts, figures, and number crunching. The Systems Analyst need to see through the data and analyze it to find conclusions.
- Critical Thinking: Systems analysts must look at the application logic and data and come to solutions based on the findings.